Letter From the

PRESIDENT

Here at Candoris, we use the word **mission** a lot – the mission of our company, our team, our customers, and the nonprofits we partner with. But it’s not just a word to us. Our reason for creating Candoris and the reason that our people are passionate about their daily work is to make a difference in the lives of colleagues, clients, communities, and those less fortunate. By leveraging technology, innovation, and the relentless pursuit of customer satisfaction, we strive to impact the world by strengthening those who need it most.

Candoris has been blessed to work with many stellar customers in 2019. From internationally-respected healthcare institutes and regional emergency services centers, to nonprofits serving hands and hearts in the most remote areas around the globe, to small businesses and churches active in their communities, we’re honored to be a chosen partner in these stories of illuminating lives with passion and talent. It’s because of our customers that we can grow and give and serve.

In the following pages you’ll see highlights of the opportunities that we were enabled to do in 2019. We chose to call this the **Sine Cera Report** because this term is core to our values. The O in the Candoris logo was designed to represent the layers of a hand-thrown clay pot. In the ancient world, artists and merchants took to differentiating authentic pottery from defective, wax-filled pieces by stamping them with the words **sine cera**, or **without wax**. Only authentic pottery could withstand fire and be used as cookware without melting apart, and so this became a measure of authenticity. This impact report was driven by a desire to be authentic and transparent and to share our story.

We built Candoris to be a different kind of company – one that would do what’s right and would make a difference with our technology, our expertise, and our mission. Thank you for partnering with us on this journey.

Stephan Van Der Ploog
President & Chief Accountability Officer
OUR MISSION

Candoris is a service provider committed to customer success and delivering digital solutions of lasting value. Our team of technical pathfinders empower organizations to confidently embrace digital transformation through Data Center Solutions, Software Engineering, Salesforce Consulting, and Managed IT Services. Our missional goal of impacting children around the world with medicine, education, and clean water is driven by core values, and our team is inspired by the belief that time, talent, and resources are given to serve others.

893 Hours of VTO used by Candorians in 2019
CORE VALUES

Humility, Unity, Truth; Absence of Negativity, Politics, and Selfishness

Creating and Leveraging Innovation to Solve Problems

Respect and Honor Family and Life Priorities

Intentionally Impacting Others Through Profits and Servanthood

Steadfast Commitment to Doing the Right Thing
Mission in Action
Inspired by our departed dear friend and colleague Nate Kirby, who modeled servant-leadership in many practical ways, Candoris teammates spread out into the local community as an army in green each year.

American Heart Association

We sponsor the American Heart Association - Lebanon, PA Division Heart Ball every year.

In 2019, President Stephan Van Der Ploog and his wife Melanie chaired the event.

CPR

We purchased an AED and covered the cost of First Aid & CPR/AED certification for our team.

Heart Health
CURE International is a nonprofit organization that provides world-class surgical care to children in 14 underserved countries around the world.

We are helping offset the cost of medical training for a soon-to-graduate Ugandan neurosurgeon who will treat children at the CURE Children’s Hospital of Uganda. Dr. Katungi is from western Uganda and is in his third year of training at the Division of Neurosurgery at the University of Cape Town. Once his specialized training is complete, he will return to CURE Uganda to perform 400-500 surgeries for babies and children every year.

**THE PARTNERSHIP**

- **7,530** Total Ugandan Outpatient Visits
- **1,530** Total Ugandan Procedures
As part of our 3-year Eagles partnership to enhance their IT infrastructure, Candoris is a proud Community sponsor of the Eagles Autism Challenge.

$6 Million Raised in the first two years

The annual signature event of Eagles Autism Foundation, raising funds for autism research and care.
L&G is a Christian ministry that encourages boys to grow into educated men by caring for and empowering them with housing, food, medicine, and access to education and tutoring.

- **Long-Distance Adoption** – Candoris staff individually sponsor children
- **Giving Tuesday 2019** – Candoris did a company match and the marketing team assisted L&G with developing fundraising content

The Bethanie Foundation

The Bethanie Foundation gives access to education and meals to over 300 children, and establishes areas of worship in remote outskirt towns.

**300**

CHILDREN CARED FOR

**26**

BOYS CARED FOR

The Bethanie Foundation

Love and Grace Ministries – Haiti

L&G is a Christian ministry that encourages boys to grow into educated men by caring for and empowering them with housing, food, medicine, and access to education and tutoring.

**300**

CHILDREN CARED FOR

**26**

BOYS CARED FOR
TWR is an organization that seeks to better the lives of children in foster care.

**WE ASSEMBLED:**

- **10** stuffed duffel bags
- **15** bikes
- **35** skateboards
- **50** helmets
Community Impact Initiatives

- Relief services
- Faith-based nonprofits
- Orphan & foster care agencies
- Education & athletics
- Community organizations
- Associations & clubs

40+ DIVERSE RECIPIENTS
Customers have enabled Candorians to offer 2000+ hours of volunteer time off to date and to give abundantly.

Cheers to doing a world of good in 2020 and beyond!